

# Available Webinars



**ICBA**  
Education

**ICBA Education** offers specialized web-based professional training for busy community bankers like you. These instructor-led, 60–90-minute sessions keep you up to date on the latest regulatory compliance activity, corporate governance, industry best practices, and special interest topics. New webinars are offered monthly, and more than 150 recorded webinars are available.

## Format

Webinars are available in two formats:

- Livestream
- Recorded

*Note: All webinars dated in the past are recorded and available for two years from the recorded date. Unless otherwise noted.*

## Pricing

	Members	Non-members	Unlimited Webinar Pass Subscriber
<b>Livestream</b>	\$209	\$309	\$0
<b>Recording</b>	\$229	\$329	\$0
<b>Livestream + Recording</b>	\$279	\$479	\$0

## Unlimited Webinar Pass Subscription

This 12-month subscription gives everyone in your bank—from the front line to the C-suite—access to every webinar ICBA Education offers during your subscription period. Also included is our webinar archive of 150+ recorded webinars. Visit our [website](#) or call 800-422-7285 to subscribe.

## Continuing Professional Education Credit

ICBA Education is approved for Group Internet Based delivery of continuing professional education. To be awarded full CPE credits, you must be present and attend the entire livestream webinar session.

ICBA Education is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: <https://www.nasbaregistry.org/>.

**2026 Webinar Listing  
Table of Contents**

<a href="#">January</a>	2
<a href="#">February</a>	2
<a href="#">March</a>	3
<a href="#">April</a>	4
<a href="#">May</a>	4
<a href="#">June</a>	5
<a href="#">July</a>	6
<a href="#">August</a>	6
<a href="#">September</a>	7
<a href="#">October</a>	8
<a href="#">November</a>	8
<a href="#">December</a>	8

 **Bank Director webinars**



## January

---

### **01/06 — Introduction to Commercial Lending Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

### **01/13 — Managing Wire Transfer Risk and Fraud Mitigation Webinar**

Instructor: Trevor Traynham, Senior Director – Payments Education  
Company: EPCOR

---

### **01/21 — Basics of Banking Webinar**

Instructor: David Osburn  
Company: Osburn & Associates, LLC

---

### **01/27 — Treasury Management Reporting for Your Management and Board: From Data to Strategy Webinar**

Instructor: Randy Traynham, Director of Education  
Company: PaymentsFirst



## February

---

### **02/03 — ACH Risk Mitigation Webinar**

Instructor: Krystle Bucci, Manager Payments Education  
Company: ePayResources

---

### **02/05 — What the 25% Interest Exclusion on Ag Real Estate Loans Means for Lenders Webinar**

Instructor: David Heneke, Principal; Chan-Yu Yang, Director; Alan Keller, Senior Vice President, Legislative Policy; Mark Scanlan Senior Vice President, Agriculture Rural Policy  
Company: CliftonLarsonAllen and ICBA

---

### **02/10 — Tariffs, Monetary Policy, Fiscal Policy and The Impact on your Borrowers Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

### **02/10 — The Fundamentals of Digital Assets Webinar**

Instructor: Wade Peery, Consultant  
Company: ICBA

---

### **02/11 — Tax-Advantaged Savings: 2026 Update Webinar**

Instructor: Agatha Schmidt, Senior ERISA Analyst  
Company: Ascensus

---

### **02/11 — What are Stablecoins? Webinar**

Instructor: Wade Peery, Consultant  
Company: ICBA

---

### **02/18 — Basic Personal & Business Tax Return Analysis Webinar**

Instructor: David Osburn  
Company: Osburn & Associates, LLC

---

### **02/18 — The Digital Asset Ecosystem: Stablecoins vs. Traditional Cryptocurrencies Webinar**

Instructor: Wade Peery, Consultant  
Company: ICBA

---

**02/19 — Using Research to Guide Your Future - Move from I Think to I Know Webinar**

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO  
Company: Cross Financial

---

**02/24 — What are Tokenized Deposits? Webinar**

Instructor: Wade Peery, Consultant  
Company: ICBA

---

**02/25 — Unmasking Check Fraud Webinar**

Instructor: Kari Kronberg, Director of Education  
Company: PaymentsFirst

---

**02/26 — Effective Prospecting Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**02/26 — Digital Assets Use Cases Webinar**

Instructor: Wade Peery, Consultant  
Company: ICBA

---

**March****03/12 — Q1 Regulatory Compliance Updates 2026**

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education  
Content & Compliance  
Company: ICBA

---

**03/18 — Advanced Tax Return Analysis**

Instructor: David Osburn  
Company: Osburn & Associates, LLC

---

**03/19 — Understanding Your Bank Financial Statements and CAMELS Ratings**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**03/19 — ICBA Community Bank Briefing Q1 2026**

Instructor: ICBA Government Relations  
Company: ICBA

---

**03/24 — Developing an Effective Marketing Plan**

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO  
Company: Cross Financial

---

**03/25 — Red Flags 101: Identifying Fraud and Money Laundering Risks**

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
Company: TIB

---

**03/26 — HSA Fundamentals**

Instructor: Agatha Schmidt, Senior ERISA Analyst  
Company: Ascensus

---



**03/31 — Managing Card Disputes Webinar**

Instructor: Stephanie Hottle, Director, Payments Education  
Company: ePayResources

---

**April**

**04/07 — HSAs – Advanced Webinar**

Instructor: Chad Neumann, Senior ERISA Analyst  
Company: Ascensus

---

**04/14 — Exploring Regulation E Webinar**

Instructor: Krystle Bucci, Manager Payments Education  
Company: ePayResources

---

**04/22 — How to Move from Effective Advertising to Strategic Marketing Webinar**

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO  
Company: Cross Financial

---

**04/23 — Agricultural Lending Updates Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**04/29 — Model Risk Management 101: A Step-by-Step Guide Webinar**

Instructor: Mark Haberland, Managing Director  
Company: Darling Consulting Group

---



**May**

**05/05 — IRA Fundamentals Webinar**

Instructor: Agatha Schmidt, Senior ERISA Analyst  
Company: Ascensus

---

**05/06 — ACH Fraud Webinar**

Instructor: Joy Babcock, Director of Education  
Company: PaymentsFirst

---

**05/07 — Commercial Real Estate Updates Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**05/12 — Liquidity Strategies for Illiquid Community Bank Stocks Webinar**

Instructor: Greyson Tuck, Attorney  
Company: Gerrish Smith Tuck

---



**05/13 — A New Era in Liquidity Management Webinar**

Instructor: Joe Kennerson, Managing Director  
Company: Darling Consulting Group

---



**05/14 — Disaster Preparedness Webinar**

Instructor: Angelica Larranaga, Director, Payments Education  
Company: ePayResources

---

---

**05/19 — Navigating CRA: What Every Director Needs to Know Webinar**

Instructor: Carmen Ramirez, Director, CRA Support Services  
Company: ICBA CRA Solutions



---

**05/21 — Presenting with Confidence – for Banking Leaders Webinar**

Instructor: Marcia Malzahn, President & Founder  
Company: Malzahn Strategic

---

**05/27 — Research - Best Practices for Community Banks Webinar**

Instructor: Kyle Hershberger, CEO  
Company: Cross Financial

---

## June

---

**06/02 — IRA Beneficiary Distributions - Part 1 Webinar**

Instructor: Debbie Shipman, ERISA Analyst  
Company: Ascensus

---

**06/03 — IRA Beneficiary Distributions - Part 2 Webinar**

Instructor: Chad Neumann, Senior ERISA Analyst  
Company: Ascensus

---

**06/04 — Q2 Regulatory Compliance Updates 2026 Webinar**

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance  
Company: ICBA

---

**06/09 — ICBA Community Bank Briefing Q2 2026 Webinar**

Instructor: ICBA Government Relations  
Company: ICBA

---

**06/10 — Fundamentals of CTR and SAR Webinar**

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
Company: TIB

---

**06/11 — Early Identification of Distressed Credit Relationships Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**06/11 — ICBA's AI Security Readiness Guide: A Panel Discussion Webinar**

Instructor: Anjelica Dortch, Vice President, Operational Risk & Cybersecurity Policy with ICBA; Andrew Pyles, President & CEO, Eclipse Bank; Ferdinand Feola, SVP & Chief Technology Officer, The Dime Bank; Milton Bartley, President & CEO, ImageQuest

---

**06/17 — Developing a Leadership vs. "Managership" Approach Webinar**

Instructor: David Osburn  
Company: Osburn & Associates, LLC

---

**06/23 — Building Your Brand on a Limited Budget Webinar**

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO  
Company: Cross Financial

---



**06/25 — Remaining Independent in an M&A Environment Webinar**

Instructor: Philip Smith, Chairman and CEO  
Company: Gerrish Smith Tuck

---

**06/30 — Debit and Credit Card Fraud Webinar**

Instructor: Randy Traynham, Director of Education  
Company: PaymentsFirst

---

**July**

**07/14 — Mobile Deposit Capture: Risk Management and Compliance Webinar**

Instructor: Kari Kronberg, Director of Education  
Company: PaymentsFirst

---

**07/15 — IRA Amendments - Let's Get Prepared Webinar**

Instructor: Professionals from Ascensus  
Company: Ascensus

---

**07/16 — Action Plans for Troubled Credit Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**07/21 — Basis Points Up for Grabs: The 2026 Deposit Playbook Webinar**

Instructor: Billy Guthrie, Managing Director and Joe Kennerson, Managing Director  
Company: Darling Consulting Group

---



**07/23 — Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank Webinar**

Instructor: Marcia Malzahn, President & Founder  
Company: Malzahn Strategic

---

**07/28 — Improving Your Credit Write Ups, Analyzing and Targeting Your Approach to Explain the Risk Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**07/29 — Elder Fraud: The Next Frontier Webinar**

Instructor: Barry Thompson  
Company: Thompson Consulting Group

---

**07/30 — AI, Data Ethics, and Privacy: What You Need to Know & Do Today Webinar**

Instructor: Nelson Obando, Principal  
Company: Wolf & Co.

---

**August**

**08/04 — Preparing for a Payments Audit Webinar**

Instructor: Jose Ortiz, Director of Payments Risk & Compliance  
Company: ePayAdvisors, a subsidiary of ePayResources

---

**08/05 — Understanding Risk Assessments and Examiner Expectations Webinar**

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
Company: TIB

---



**08/11 — What's the Next Chapter for Your Bank Webinar**

Instructor: Philip Smith, Chairman and CEO  
Company: Gerrish Smith Tuck



**08/13 — AI Meets ERM – Revolutionizing Risk Management Webinar**

Instructor: Nelson Obando, Principal  
Company: Wolf & Co.

**08/18 — Top Audit Findings in Payment Systems Webinar**

Instructor: Jose Ortiz, Director of Payments Risk & Compliance  
Company: ePayAdvisors, a subsidiary of ePayResources

**08/19 — Bank Sales Training: Ask for the Business/ Close the Deal! Webinar**

Instructor: David Osburn  
Company: Osburn & Associates, LLC

**08/20 — Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results Webinar**

Instructor: Marcia Malzahn, President & Founder  
Company: Malzahn Strategic

**08/25 — The Beginning Investigator Webinar**

Instructor: Barry Thompson  
Company: Thompson Consulting Group

**08/27 — Internal Fraud for Boards and Supervisory Committees Webinar**

Instructor: Barry Thompson  
Company: Thompson Consulting Group



**September**

**09/03 — Proper Loan Structure, Setting the Right Line of Credit Webinar**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

**09/09 — Conducting a Physical Security Review and Risk Assessment Webinar**

Instructor: Barry Thompson  
Company: Thompson Consulting Group

**09/10 — Q3 Regulatory Compliance Updates 2026 Webinar**

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance  
Company: ICBA

**09/17 — ICBA Community Bank Briefing Q3 2026 Webinar**

Instructor: ICBA Government Relations  
Company: ICBA

**09/23 — RDC & Mobile Capture Fraud Webinar**

Instructor: Randy Traynham, Director of Education  
Company: PaymentsFirst



**09/24 — Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls Webinar**

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

---

**09/30 — From Data Chaos to AI Excellence: A Practical Roadmap for Financial Institution Transformation Webinar**

Instructor: Nelson Obando, Principal

Company: Wolf & Co.

---

**October**

**10/01 — Multi-Task Role of the Banker Webinar**

Instructor: David Osburn

Company: Osburn & Associates, LLC

---

**10/07 — Wire & Instant Payments Fraud Webinar**

Instructor: Jessica Lelii, Director of Education

Company: PaymentsFirst

---

**10/08 — Tax Return Analysis Webinar**

Instructor: Brad Stevens, President

Company: Stevens Risk Management

---

**10/14 — The CECL Seesaw: Navigating Your Model's Limitation Webinar**

Instructor: Mark Haberland, Managing Director and Chase Ogden, Quantitative Consultant

Company: Darling Consulting Group

---



**10/15 — Strategic Planning for Financial Institutions – It's All about Your Strategy! Webinar**

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

---

**November**

**11/17 — BSA Hot Topics 2026 Webinar**

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting

Company: TIB

---

**11/18 — Coming Soon!**

Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck

---

**December**

**12/02 — All Things Agreements Webinar**

Instructor: Allen Young, Vice-President of Education

Company: PaymentsFirst

---



**12/03 — Q4 Regulatory Compliance Updates 2026 Webinar**

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education  
Content & Compliance  
Company: ICBA

---

**12/08 — ICBA Community Bank Briefing Q4 2026 Webinar**

Instructor: ICBA Government Relations  
Company: ICBA

---

**12/15 — Board Reporting: The Security Perspective Webinar**

Instructor: Barry Thompson  
Company: Thompson Consulting Group

---



**12/16 — Time Management: A Behavioral Approach Webinar**

Instructor: David Osburn  
Company: Osburn & Associates, LL

## 2025 Webinar Listing Table of Contents

<a href="#">January</a>	11
<a href="#">February</a>	11
<a href="#">March</a>	12
<a href="#">April</a>	12
<a href="#">May</a>	13
<a href="#">June</a>	14
<a href="#">July</a>	15
<a href="#">August</a>	15
<a href="#">September</a>	16
<a href="#">October</a>	16
<a href="#">November</a>	17
<a href="#">December</a>	17



**Bank Director webinars**



**January**

**01/08 — The Best Data Management Philosophy Is ‘Use What You Have’**

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President  
Company: Cross Financial

**01/16 — Regulatory Hot Topics 2025**

Instructor: Heather Eastep, Partner and Joshua McNulty, Partner  
Company: Hunton



**01/22 — Effective Methods to Build Your Credit Portfolio**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

**01/23 — ACH Rules Update**

Instructor: Stephanie Hottle, Director of Payments Education  
Company: ePayResources

**01/30 — Fraud Awareness Across Generations**

Instructor: Joy Babcock, Director of Education  
Company: PaymentsFirst

**February**

**02/05 — Brokered Deposits**

Instructor: Marysia Laskowski, Associate  
Company: Hunton



**02/06 — Assessing Farm Credit**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

**02/11 — Community Bank Capital Raising Simplified**

Instructor: Greyson Tuck, Attorney  
Company: Gerrish Smith Tuck



**02/12 — 2025 Legislative Update**

Instructor: Agatha Schmidt, Senior ERISA Analyst and Rebecca Olson, Sr ERISA Attorney  
Company: Ascensus

**02/13 — Improving Your Skills as a Commercial Banker**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

**02/19 — Credit Analysis Basics**

Instructor: David Osburn  
Company: Osburn & Associates, LLC

**02/20 — Managing Business Resilience in an Increasingly Decentralized World**

Instructor: Ryan Rodrigue, Principal  
Company: Wolf & Co.



**02/26 — Introduction to Payment Regulations**

Instructor: Wanda Downs, SVP Payments Education

Company: ePayResources

**02/27 — Strategies for Succession Planning and Talent Management**

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic



**March**

**03/04 — Unlocking Funds - Regulation CC: Check, ACH, Wire and Cash**

Instructor: Kari Kronberg, Director of Education

Company: PaymentsFirst

**03/05 — Roth IRAs: What You Need to Know**

Instructor: Tammy Schultz, Consultant

Company: Ascensus

**03/06 — Introduction to Consumer Lending**

Instructor: David Osburn

Company: Osburn & Associates, LLC

**03/19 — Improving Your Skills as a Credit Analyst**

Instructor: Brad Stevens, President

Company: Stevens Risk Management

**03/20 — All Things Taxes**

Instructor: Peter Weinstock, Partner

Company: Hunton



**03/25 — RDC Rules and Regulations**

Instructor: Wanda Downs, SVP Payments Education

Company: ePayResources

**03/27 — Negotiation Competence for Banking Leaders**

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

**03/27 — Q1 Regulatory Compliance Updates (2025)**

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance

Company: ICBA

**April**

**04/02 — Mobile RDC Risks, Rewards and Deposits**

Instructor: Wanda Downs, SVP Payments Education

Company: ePayResources



---

**04/08 — IRA Required Minimum Distributions**

Instructor: Jeff Aga, Technical Consultant  
Company: Ascensus

---

**04/09 — Effective Social Media for the FI**

Instructor: Joy Babcock, Director of Education  
Company: PaymentsFirst

---

**04/10 — Eight Habits of Successful Bank Managers**

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President  
Company: Cross Financial

---

**04/15 — The Security and Compliance Risks and Opportunities of Utilizing Artificial Intelligence**

Instructor: Allison Giancola, Regulatory Compliance Manager & Matt MacDonald, IT Assurance Senior Manager  
Company: Wolf & Co.

---

**04/16 — Building a Better Community Bank Board**

Instructor: Philip Smith, Chairman and CEO  
Company: Gerrish Smith Tuck



---

**04/23 — Assessing Commercial Real Estate - Multi-Family, Office and Investment**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**04/24 — Family-Owned and Closely-Held Bank Strategies**

Instructor: Philip Smith, Chairman and CEO  
Company: Gerrish Smith Tuck



---

**04/30 — Secure Your Digital Identity: The Importance of Domain Security**

Instructor: Craig Schwartz, President  
Company: .BANK

---

**May**

---

**05/01 — Bomb Proofing Your Commercial Loan Documentation**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**05/06 — ICBA Community Bank Briefing May 2025**

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel  
Company: ICBA

---

**05/07 — Treasury Management 101**

Instructor: Barbara Hudgins, Director of Payments Education  
Company: ePayResources

---

**05/08 — Digitization & Compliance: How to Avoid Digital Disaster**

Instructor: Erica Torres, Principal & Merri Piotti, Principal  
Company: Wolf & Co.

---



**05/14 — Capital Planning**

Instructor: Carl Goss, Partner and Josh McNulty, Partner  
Company: Hunton



---

**05/15 — Questioned Documentation Examination: An Addition to Your Fraud Investigation Skills**

Instructor: Branch Walton, Speaker and Author  
Company: Thompson Consulting Group

---

**05/20 — Is Your Business Development A House of Cards?**

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President  
Company: Cross Financial

---

**05/21 — High-Risk Accounts and Suspicious Activity Reporting Best Practices**

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
Company: TIB Solutions

---

**05/22 — Building Your RTP Business Case**

Instructor: Keith Melton and Amy Smith  
Company: The Clearing House

---

**June**

**06/03 — Ensuring Your Next Strategic Planning Session is Not B.S. (Boring Stuff)**

Instructor: Greyson Tuck, Attorney  
Company: Gerrish Smith Tuck



---

**06/05 — Combatting ID Theft and Other Fraudulent Activity: Do Employers Have a Role**

Instructor: Branch Walton, Speaker and Author  
Company: Thompson Consulting Group

---

**06/10 — How to Review Appraisals - Commercial & Residential**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**06/12 — How to Incorporate Your Business Continuity Management (BCM) into Your Enterprise Risk Management (ERM) Program**

Instructor: Marcia Malzahn, President & Founder  
Company: Malzahn Strategic

---

**06/24 — Puzzle of Check Compliance**

Instructor: Kari Kronberg, Director of Education  
Company: PaymentsFirst

---

**06/26 — Q2 Regulatory Compliance Updates (2025)**

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance  
Company: ICBA

---



**July**

**07/08 — Facing First Amendment Auditors: Who Are They? What Do They Want? How Should You Respond?**

Instructor: Branch Walton, Speaker and Author  
Company: Thompson Consulting Group

**07/15 — Reviewing the Corporate Governance “Best Practice” for Banks and Bank Holding Companies**

Instructor: Nate Jones, Associate  
Company: Hunton



**07/23 — AI/ML in Banking: The Rise of the Machines**

Instructor: Sam Chen, Quantitative Risk Consultant  
Company: Darling Consulting Group

**07/29 — Lessons Learned for Lending Compliance**

Instructor: Allison Giancola, Regulatory Compliance Manager  
Company: Wolf & Co.

**07/30 — IRAs: Handling Complex Death Claims**

Instructor: Tammy Schultz, Consultant  
Company: Ascensus

**07/31 — Credit Boot Camp Recorded Webinar Series 2025**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

**August**

**08/07 — A CECL Upheaval - 3 Keys to Better Manage Your Reserve**

Instructor: Chase Ogden, Quantitative Consultant and Mark Haberland, Managing Director  
Company: Darling Consulting Group

**08/07 — ICBA Community Bank Briefing: The GENIUS Act, Payment Stablecoins, and What All This Means for Community Banks**

Instructor: Susan Sullivan, SVP Congressional Relations; Amy Ledig, VP, Capital, Accounting & Finance Policy; Paul Merski, GEVP, Congressional Relations  
Company: ICBA

**08/12 — Keys to Being a Great Outside Bank Director**

Instructor: Greyson Tuck, Attorney  
Company: Gerrish Smith Tuck



**08/13 — Recipe For an Effective Sales Environment**

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President  
Company: Cross Financial

**08/14 — Mastering BSA Compliance: Risk Assessment, Audit Preparation, and Partner Selection**

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
Company: TIB Solutions



**08/19 — The Future of Card Payments**

Instructor: Joy Babcock, Director of Education  
Company: PaymentsFirst

---

**08/20 — Preparing to Mitigate and Respond to Ransomware**

Instructor: Sean Goodwin, Principal  
Company: Wolf & Co.

---

**08/21 — Vendor Management Program – How Model Risk Fits In**

Instructor: Marcia Malzahn, President & Founder  
Company: Malzahn Strategic

---

**08/27 — Advertising Compliance for Bank Marketers**

Instructor: Rhonda Handy, VP Risk and Compliance and Heather Stahl, Compliance Specialist  
Company: Mills Marketing

---

**September**

**09/09 — Banking on Email: Maximizing Your Most Powerful Digital Channel**

Instructor: Crystal Steinbach, Director of Digital Services and Mayra Gonzalez, Senior Digital Marketing Specialist  
Company: Mills Marketing

---

**09/10 — IRA Legal Issues**

Instructor: Ben Maas, Senior ERISA Analyst  
Company: Ascensus

---

**09/11 — Q3 Regulatory Compliance Updates (2025)**

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance  
Company: ICBA

---

**09/18 — Compelling Advertising for Community Banks**

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President  
Company: Cross Financial

---

**09/25 — Treasury Management: A Powerful Tool to Increase Deposits and Fee Income**

Instructor: Marcia Malzahn  
Company: Malzahn Strategic

---

**09/30 — Bank Local, Think Social: Reaching the Next Generation Through Influencer Marketing**

Instructor: Rob Birgfeld, EVP Chief Marketing Officer; Bill Hickman, Lead Strategist; Wendy LaMaskin, Marketing Consultant; Jenny Prewitt, VP, Brand Partnerships with IZEA  
Company: ICBA

---

**October**

**10/02 — Basics of Cash Flow**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---



**10/07 — BSA Hot Topics**

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
Company: TIB Solutions

---

**10/16 — Advanced Cash Flow Analysis**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**10/21 — Cybersecurity: Trends & What the Board Can Do**

Instructor: Nick Jesi, Principal  
Company: Wolf & Co.



**10/22 — ACH for Frontline**

Instructor: Kari Kronberg, Director of Education  
Company: PaymentsFirst

---

**10/30 — IRA Withholding Rules - And Getting Them Right**

Instructor: Agatha Schmidt, Senior ERISA Analyst  
Company: Ascensus

---

**November**

**11/04 — 9 Core Risks Concerns for Agricultural Credits**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---

**11/05 — Beyond the Click: Tracking Marketing Data to Drive Bank Growth**

Instructor: Crystal Steinbach, Director of Digital Services  
Company: Mills Marketing

---

**11/13 — Cryptocurrency Meets Banking: Shaping the Future of Finance**

Instructor: Geron Morgan, CPA - Partner and Nikolaus Fahrer CPA - Director  
Company: Forvis Mazars



**11/20 — Strategic Planning for Financial Institutions – It's All about Your Strategy!**

Instructor: Marcia Malzahn, President & Founder  
Company: Malzahn Strategic

---

**11/20 — ICBA Community Bank Briefing - 1071 Updates**

Instructor: Michael Emancipator, VP, Regulatory Counsel; Mickey Marshall, AVP, Regulatory Counsel; Steve Keen, SVP, Congressional Relations  
Company: ICBA

---

**December**

**12/02 — Banking Non-Profits**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management

---



**12/03 — Liquidity 2.0: Emerging Strategies and Best Practices**

Instructor: Keri Crooks, Managing Director and Jeff Croteau, Director  
Company: Darling Consulting Group



---

**12/04 — Don't Fall for Frightening Fraudulent Checks The Alarming Rise in Check Fraud**

Instructor: Marcy Cauthon, Sr. Director, On-Demand Education  
Company: EPCOR

---

**12/04 — Preparing Today for Community Bank Leadership Tomorrow**

Instructor: Greyson Tuck, Attorney  
Company: Gerrish Smith Tuck

---

**12/09 — ICBA Community Bank Briefing**

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel  
Company: ICBA

---

**12/10 — Identity Theft: Social Engineering**

Instructor: Barry Thompson, Speaker and Consultant  
Company: Thompson Consulting Group

---

**12/17 — ACH Fraud Prevention and Nacha's New Rules**

Instructor: Jordan Bennett, Senior Director and Devon Marsh, Managing Director  
Company: Nacha

---

**12/18 — Q4 Regulatory Compliance Updates (2025)**

Instructor: Mandy Snyder, VP; Jenny Forschen, Education & Compliance Specialist  
Company: ICBA

---

**2024 Webinar Listing  
Table of Contents**

<a href="#">February</a>	20
<a href="#">July</a>	20
<a href="#">August</a>	20
<a href="#">September</a>	21
<a href="#">October</a>	22
<a href="#">November</a>	22
<a href="#">December</a>	23



**Bank Director webinars**



**February**

**02/15 — Annual Regulatory Training Requirements for Seasoned Bankers (2024)**

Instructor: Jenny Forschen, Director Education Content & Compliance  
Company: ICBA

---

**July**

**07/09 — Action Plans for Troubled Credit**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management, LLC

---

**07/17 — Data Protection Challenges for Employers**

Instructor: Mary Costigan, Principal  
Company: Jackson Lewis P.C.

---

**07/18 — Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank**

Instructor: Marci Malzhan, President & Founder  
Company: Malzhan Strategic

---

**07/23 — The Art of Setting ACH Exposure Limits**

Instructor: Michele Barlow, Senior Vice President  
Company: Macha

---

**07/25 — Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results**

Instructor: Marci Malzhan, President & Founder  
Company: Malzhan Strategic

---

**07/30 — Strategic Planning for Financial Institutions – It's All about Your Strategy!**

Instructor: Marci Malzhan, President & Founder  
Company: Malzhan Strategic

---



**07/31 — Unclaimed Property Reporting Considerations**

Instructor: Jason Feingertz, Partner  
Company: Hunton Andrews Kurth

---



**August**

**08/06 — Money Saving, Money Making Marketing Ideas**

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President  
Company: Cross Financial

---

**08/07 — Decoding Security: FAQ Roadmap**

Instructor: Barry Thompson, Speaker and Consultant  
Company: Thompson Consulting Group

---

**08/20 — Navigating Today's M&A Environment**

Instructor: Greyson Tuck, Attorney  
Company: Gerrish Smith Tuck

---





**08/21 — Lending Compliance Update**

Instructor: Kristen Ritter, Compliance Engagement Leader  
Company: TIB Solutions

**08/22 — Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls**

Instructor: Marci Malzhan, President & Founder  
Company: Malzhan Strategic

**08/29 — Incentive Compensation for Banks in 2024**

Instructor: Heather Eastep, Partner  
Company: Hunton Andrews Kurth



**September**

**09/04 — Q3: Regulatory Compliance Updates (2024)**

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance  
Company: ICBA

**09/10 — Community Bank Director Guide to Compliance Issues**

Instructor: Doc Bodine, Managing Director  
Company: Gerrish Smith Tuck



**09/17 — Supreme Court Shakeup: How the Supreme Court's 2023 Term Will Affect Banking**

Instructor: Erica Peterson, Associate and Kevin Elliker, Counsel  
Company: Hunton Andrews Kurth



**09/18 — Estate Planning with Bank Stock**

Instructor: Carl Goss, Counsel  
Company: Hunton Andrews Kurth



**09/19 — ICBA Community Bank Briefings 2024 Q3**

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel  
Company: ICBA

**09/24 — 7 Ways to Frustrate Attackers**

Instructor: Sean D. Goodwin, GSE – Senior Manager  
Company: Wolf & Company, P.C.

**09/25 — Navigating the Data Privacy Landscape: How to Keep Your Employee Data Safe**

Instructor: Melissa Pascualini  
Company: Jackson Lewis P.C.

**09/26 — Matching Customer Journey Maps with your Brand Expectations**

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President  
Company: Cross Financial



## October

### 10/01 — Action Planning for Liquidity Management through Uncertainty & Volatility for Banks

Instructor: Frank Farone, Managing Director and Jeff Croteau, Senior Consultant  
Company: Darling Consulting Group



### 10/02 — A \$10 Bonus with a Million Dollar Tax Bill — 1099 Reporting Issues for Bank Account Promos

Instructor: Jennifer Seybold, Counsel  
Company: Hunton Andrews Kurth

### 10/09 — What Is Your Deposit Study Missing?

Instructor: Joe Kennerson, Managing Director and Billy Guthrie, Managing Director  
Company: Darling Consulting Group



### 10/10 — You Are the Future of Banking: Making Connections throughout Your Journey is Key to Your Success

Instructor: Marci Malzhan, President & Founder  
Company: Malzhan Strategic

### 10/16 — Basics of Cash Flow

Instructor: Brad Stevens, President  
Company: Stevens Risk Management, LLC

### 10/17 — Check Rules & Regulations

Instructor: Wanda Downs, SVP Payments Education  
Company: ePayResources

### 10/22 — Possible or Probable? How to Assess the Risk

Instructor: Michele Barlow, Senior Vice President  
Company: Macha

### 10/23 — What Financial Institutions May Be Missing in Their Compliance Portfolios – OFCCP Compliance

Instructor: Meredith Gregston  
Company: Hunton Andrews Kurth



### 10/29 — Navigating Zero Trust: Building Your Strategy and Roadmap

Instructor: William Nowik, Principal & Chief Information Security Officer  
Company: Wolf & Company, P.C.

### 10/30 — The Whimsical World of Business Email Compromise

Instructor: Joseph Sarkisian, Manager  
Company: Wolf & Company, P.C.

### 10/31 — The Economic Whipsaw - What Comes Next for Credit, Earnings, & Capital?

Instructor: Eric Poulin, Director and John Demeritt, Managing Director  
Company: Darling Consulting Group



## November

### 11/5 — ESOPs 101

Instructor: Anthony Eppert, Partner  
Company: Hunton Andrews Kurth





**11/6 — Check Returns & Adjustments**

Instructor: Angelica Larrañaga, Director of Payments Education  
Company: ePayResources

---

**11/14 — Best Practices for Loan Processing**

Instructor: Brad Stevens, President  
Company: Stevens Risk Management, LLC

---

**11/19 — They Posted What?!? Managing Employee Social Media Use**

Instructor: Robert Guidotti, Principal  
Company: Jackson Lewis P.C.

---

**11/20 — BSA Hot Topics**

Instructor: Kristen Ritter, Compliance Engagement Leader  
Company: TIB Solutions

---

**December**

**12/3 — State of Fintech**

Instructor: Heather Eastep, Partner  
Company: Hunton Andrews Kurth

---

**12/5 — Q4: Regulatory Compliance Updates (2024)**

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance  
Company: ICBA

---

**12/10 — Community Bank Capital Raising Simplified**

Instructor: Greyson Tuck, Attorney  
Company: Gerrish Smith Tuck



**12/18 — ICBA Community Bank Briefings 2024 Q4**

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel  
Company: ICBA

---